

# ANNUAL REPORT



## 2024-2025

Embracing those in need with hope,  
transforming their lives through  
faith, compassion, and service.

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# CATHOLIC CHARITIES

## OUR MISSION

**Our mission is to embrace all those in need with hope, transforming their lives through faith, compassion, and service.**

We believe that each person—from the moment of conception until natural death—has God-given human dignity and must be treated as His child.

## MINISTRIES

- Food Assistance
- Family Stability
- Housing Assistance
- Healthcare
- Behavioral Health
- Culture of Life
- Immigration and Refugee Services
- Pathways to Care



*“For I was hungry and you gave me food,  
I was thirsty and you gave me drink,  
a stranger and you welcomed me, naked and you clothed me,  
ill and you cared for me, in prison and you visited me.”*

MATTHEW 25:35-36

# LETTER FROM OUR BISHOP

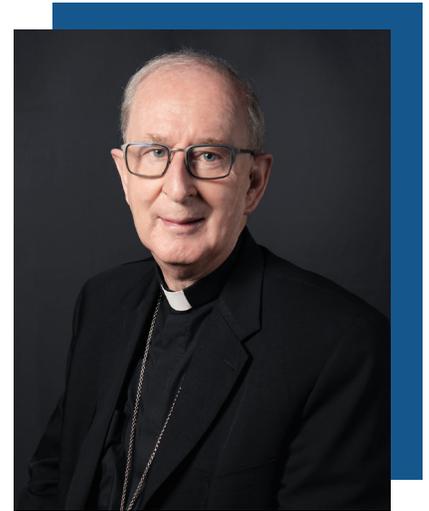
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**“All the paths of the LORD are kindness and constancy toward those who keep His covenant and His decrees”**

PSALM 25:10

Beloved Children of God:

As I write this opening letter of the Annual Report of Catholic Charities of Central Florida, I am overwhelmed by the matchless love of God; He who lives with us; who walks among us; who opens His arms to hold us. This Annual Report is our love letter to God. It is a brief depiction of our return to God for all the goodness He breathes within us. The Psalmist tells us, “all the paths of the Lord are kindness and constancy.” We are compelled by virtue of our Baptism to love one another as God loves us.



This Annual Report shows God how we bring forth His kindness to His people. The pages imbue a pilgrimage of hope; a journey of forgiveness; a harnessing of humility.

As you read the words, you will find God’s community of faith, the alphabet of weakness and suffering healed by the prospering through, with and in God of the labor of many staff, volunteers, and you.

These pages are written by the people who keep God’s covenant and His decrees.

I pray with gratitude for your generosity in serving the Lord, the greatest Servant of all. May we know His eternal Peace all our days by our faithfulness.

**Sincerely yours in Christ,**

A handwritten signature in black ink, reading "John Noonan". The signature is written in a cursive style with a large, looping initial "J".

*Most Reverend John Noonan*  
Bishop of the Diocese of Orlando

# FROM OUR LEADERS

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Dear brothers and sisters,

Each year, the need for the healing ministries of Catholic Charities of Central Florida (CCCF) seems to increase and this past fiscal year has been no different. Families are reaching out to us in record numbers seeking assistance financially, emotionally, mentally, physically and spiritually. As difficult as it is, the staff and volunteers of CCCF work tirelessly to share the burdens these families are experiencing and to assist them as our resources allow. It is a challenging task!

Our Catholic faith teaches us to follow the examples of the saints as we try to love God and our neighbor. St. Francis de Sales stated “Do everything calmly and peacefully. Do as much as you can as well as you can. Strive to see God in all things without exception and consent to His will joyously. Do everything for God, uniting yourself to him in word and deed. Walk very simply with the Cross of the Lord and be at peace with yourself.” That insight and direction can and should sustain us as we strive to be the hands and feet of Jesus Christ in a world desperately in need of His presence.

Our ministries are simply not possible without the support of thousands of volunteers and donors who magnify God’s love to the poor and the vulnerable. Jesus commanded us to love the Lord our God with all our heart, mind, soul and strength and to love our neighbors as ourselves. We love God through our sacraments and prayer, and we love our neighbor through service. St. Francis Xavier captured the essence of love when he stated, “In the end, our love for others is the measure of how much we love God.”

**Thank you for investing your time, talent, and treasure in our ministries.  
May God bless you abundantly in the coming months and years.**

**In Christ,**



*Deacon Gary Tester*

**Deacon Gary Tester**  
President



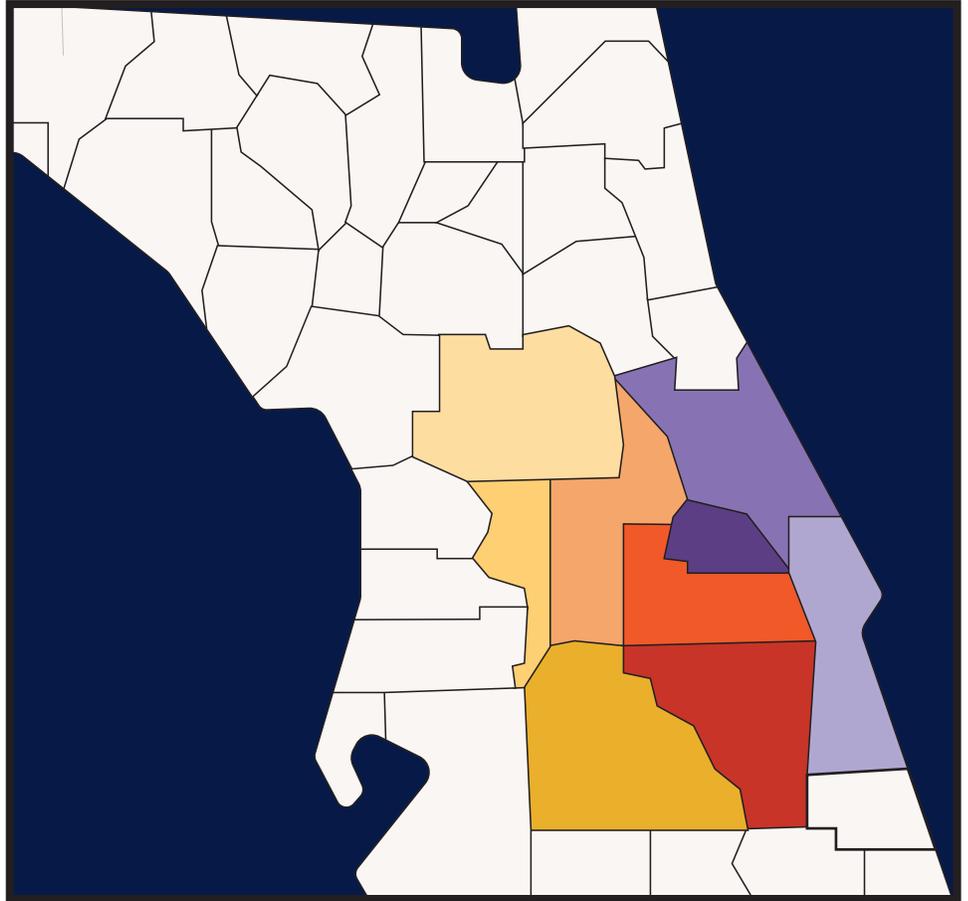
*Sam Willett*

**Sam Willett**  
Corporate Board Chairman

# OVERVIEW

We Served  
**224,106**  
individuals  
across  
**9** counties

- Marion County
- Sumter County
- Polk County
- Lake County
- Orange County
- Osceola County
- Seminole County
- Volusia County
- Brevard County



**28**  
LOCATIONS

**158**  
STAFF MEMBERS

**4,076**  
VOLUNTEERS

# Trip to St. Luke's Medical Clinic Saves Woman's Life

**Being diagnosed with one type of cancer is distressing. Being diagnosed with two while without insurance and far away from home could be too overwhelming. When a woman faced that situation, it was St. Luke's Medical clinic, run by Catholic Charities of Central Florida, that gave her hope.**

Linda Gavino planned to move to the United States from the Philippines to be with her daughter, but in October of 2023, doctors discovered colon cancer. While exploring treatments, she also noticed something unusual about one

of her breasts. However, surgical fears and worries about moving kept her from asking questions, until early in 2024, when Gavino could not ignore the changes in her breast. She did not have insurance and was not sure what to do.

Her daughter mentioned the dilemma to a friend who told her about Catholic Charities of Central Florida's St. Luke's Medical Clinic in Eustis. Gavino decided to give it a try.

**"I prayed hard for the Lord's help and always believed there is power in prayer. Then this miracle happened (of finding St. Luke's)," Gavino said. "God works in miraculous ways."**

Knowing how many people have cared for her keeps Gavino hopeful. "St. Luke's Clinic has helped me a lot in my journey of treatment," she shared. "I don't know where I would be now. ... For myself, my heart is overflowing with gratitude for St. Luke's. When the treatment is over, I would like to get a job. I want to pay it forward."

To read the full story,  
scan the QR code  
or visit:

<https://cficc.org/news-events/trip-to-st-lukes-medical-clinic-saves-womans-life/>



# AFFORDABLE HOUSING

Catholic Charities of Central Florida provides housing for individuals who might otherwise be unable to afford it—including the elderly. This is done through affordable housing properties for individuals, families, and seniors that are managed by Resurrection Property Management.

**676**  
UNITS

**890**  
RESIDENTS

**6** Low-Income Senior Housing Communities

**1** Low-Income Multi-Family Community

**7** NSP Homes in Orange County

**1** NSP Home in Seminole County

**1** Dormitory-Style Housing Community with Vocational Education Program



# FOOD ASSISTANCE AND FAMILY STABILITY

## AGAPE MISSION MARKETS

The Agape Mission Markets are food pantries where those in need can receive meats, fresh fruits, vegetables, and more that best meet their nutritional needs.



**3,002,361**  
POUNDS OF FOOD  
DISTRIBUTED TO  
**180,757**  
INDIVIDUALS

## FAMILY STABILITY PROGRAM

The Family Stability Program provides homeless prevention and rapid rehousing services to individuals and families who are either experiencing homelessness or are at risk of being homeless. Financial assistance is provided to those in need who meet the eligibility criteria for various funding sources.

**10,795**

Households received case management to stabilize their housing, including 1,366 who received financial assistance

**\$782,419**

Distributed for rent, utility, and mortgage financial assistance

# HEALTHCARE SERVICES

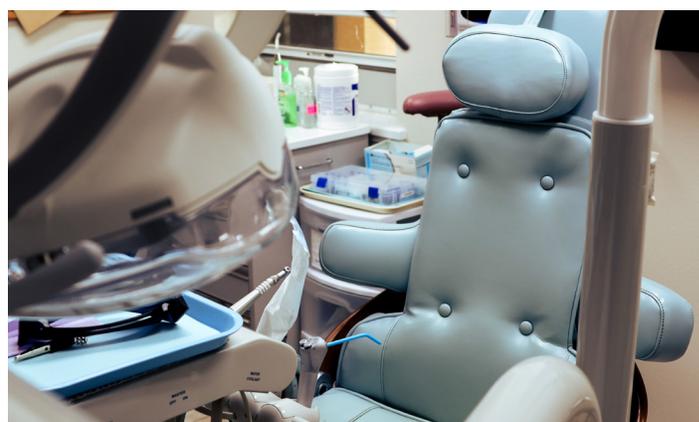
## FREE MEDICAL AND DENTAL CLINICS 5 CLINIC LOCATIONS

Our clinics provide quality medical and dental care, free of cost, throughout the Central Florida area. These clinics operate in partnership with local parishes and under the medical and dental guidance of caring volunteer directors. To provide additional services to our patients, we partner with laboratories, diagnostic facilities, hospitals, and treatment centers.



**3,212**  
Free Medical Visits

**1,180**  
Free Dental Visits



**176 VOLUNTEERS**  
**DONATED 8,670 HOURS**

## BEHAVIORAL HEALTH SERVICES

**100% of care coordination clients reported the service was beneficial**

Behavioral Health at Catholic Charities is a full-service outpatient mental health program that provides outpatient therapy, psychiatric evaluations, medication management as well as care coordination services that wrap around clients for improved healing and change.

**197**  
Admissions

**156**  
Psychiatric Sessions

**1,796**  
Counseling Sessions

**1,173**  
Care Coordination Calls



# PATHWAYS TO CARE

Pathways to Care (PTC) is a not for profit, licensed Assisted Living Facility, which provides medical respite to people experiencing homelessness. PTC serves as a post hospital resource for patients without a safe place to heal from injury, illness, or another medical setback.



# 185

## Homeless Patients CARING FOR THE SICK

Individuals experiencing homelessness and suffering from illness or injury received a safe place to heal in our licensed assisted living facility.



# 19

## Residents STEP2 PROGRAM

The Step2 program provides housing and support services while residents seek employment, education, and benefits.



# 7

## Cancer Patients CANCER SUPPORT

Individuals with cancer were able to receive chemotherapy because of being housed at PTC in a new pilot program with Orlando Health.

# 2024-2025 Fiscal Year in Review

## Pathways to New Hope

Pathways to New Hope, our new 15-unit dormitory-style housing program offering vocational training onsite in partnership with Seminole State College had its ribbon cutting ceremony November 20th, 2024. The program's first culinary course began April 29th, 2025.



**Pathways to New Hope  
Ribbon Cutting Ceremony**

## Agape Mission Markets

The Agape Mission Market at our Semoran location was recognized as the 2024 Grocery Alliance Agency of the Year by Orange County's Second Harvest Food Bank.



**Seminarian Immersion Project**

## Cancer Program Pilot

Orlando Health is partnering with our Pathways to Care ministry on a cancer program pilot. Individuals experiencing homelessness are not able to receive chemotherapy without a home address. Pathways provides safe housing and support services that allows these individuals to receive life-saving treatment.

## Seminarian Immersion Project

The Seminarian Immersion Project, which pairs seminarians with different Catholic Charities' ministries, expanded to include a summer session in addition to the January session.

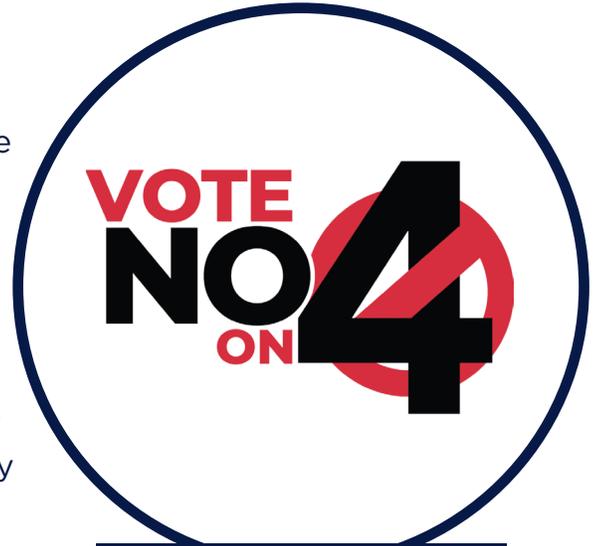
# 2024-2025 Fiscal Year in Review

## Culture of Life

The Culture of Life ministry spread awareness throughout the community that contributed to the defeat of Amendment 4, protecting the lives of the unborn.

## Epiphany Manor

Catholic Charities welcomed Epiphany Manor, a 72-unit low-income senior housing property, to its Resurrection Property Management group in January 2025.



**Amendment 4 Defeated**



**St. Joseph's Garden Courts**

## Share the Care

Share the Care, a nonprofit that provides respite, services, and support for family caregivers, partnered with our St. Joseph's Garden Court property to offer private day care for seniors with memory care needs or disabilities, giving their caregivers the opportunity to tend to their own needs.

## Behavioral Health Services

The Behavioral Health Services ministry was awarded a grant from the American Red Cross to serve individuals who resided in Central Florida during hurricane Milton.

## Free Clinics Rating

The Free Medical and Dental Clinics received a Gold Rating from the National Association of Free and Charitable Clinics (NAFC) Quality Standards Program for the second year in a row.



**Free Clinics Gold NAFC Rating**

# OUR FUTURE



## New Housing Acquisition

Casa San Pablo, a 64-unit low-income senior housing property will join Catholic Charities' Resurrection Property Management group in early 2026.

## New Food Pantry Location

We will begin a partnership with St. Joseph's Catholic Church in east Orlando to provide an additional Agape Mission Market location in early 2026 as well as space to expand our disaster response capabilities.



## Disaster Preparedness Conference

Catholic Charities of Central Florida will be hosting the CCUSA Applied Institute for Disaster Excellence (AIDE) Conference in March 2026.

# Family has a Home for Christmas

**Walande Casseus traveled to central Florida from Haiti two years ago seeking a safe haven, a new life and better opportunities. Though the challenges have been many, with the help of Catholic Charities of Central Florida, her hopes are still alive.**

Casseus sought Catholic Charities' help when she was pregnant with her daughter in 2023. Her pregnancy was in jeopardy due to health issues. Awilda Wilburn of Comprehensive Refugee Services helped Casseus get Medicaid and proper medical care. She also helped her find housing, though it was a process.

Then on April 16, 2024, while riding her bike home after buying formula for her baby, a stranger pushed her over. She broke her spine in two places, landed in a wheelchair and a back brace. Unable to work, she reached out to Catholic Charities for support once more.

**“Without Awilda, with my 10-month-old baby, I would be in a lot of distress,” Casseus said.**

**“The mental pain I have would be much harder. Today, I am in a new place, and it is comfortable.”**

Her family had nothing. An anonymous donor gave them beds and a crib calling them “gifts from the Divine Child.”

Today, Casseus is still in physical therapy working on her balance and hoping to find work. “I prefer to cultivate the idea that I’m going to be back on my feet and be okay — if not this month, then next month there will be improvement,” she said.

**“I have the necessities. I can manage to live on my own now.”**

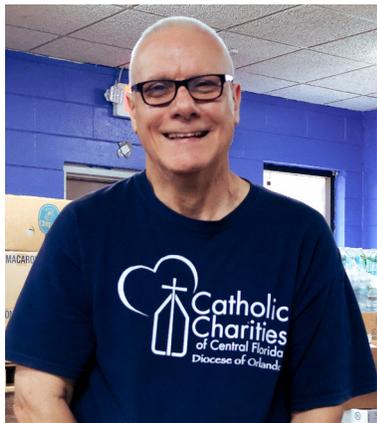


To read the full story, scan the QR code or visit:  
<https://cflcc.org/news-events/family-has-a-home-for-christmas>



# OUR VOLUNTEERS

**4,076** Volunteers  
Provided **67,887**  
Hours of Service



**Eddie Antinossi**  
Volunteer of the Year!



Scan the QR code to watch a video honoring our Volunteer of the Year Awards Nominees!



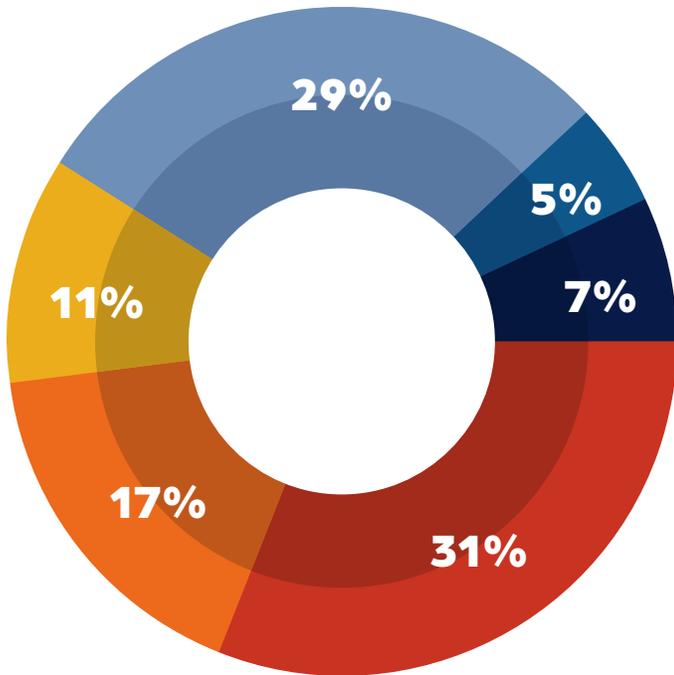
## IN LOVING MEMORY

Catholic Charities of Central Florida and the Diocese of Orlando mourned the loss of our beloved volunteer, Bill Bogle. Hardworking and passionate about the mission to serve the hungry, Bogle faithfully rode his scooter 13 miles to serve at the food pantry for the past four years.

**Eternal rest grant unto him!**

# 2024-2025 FINANCIAL SUMMARY

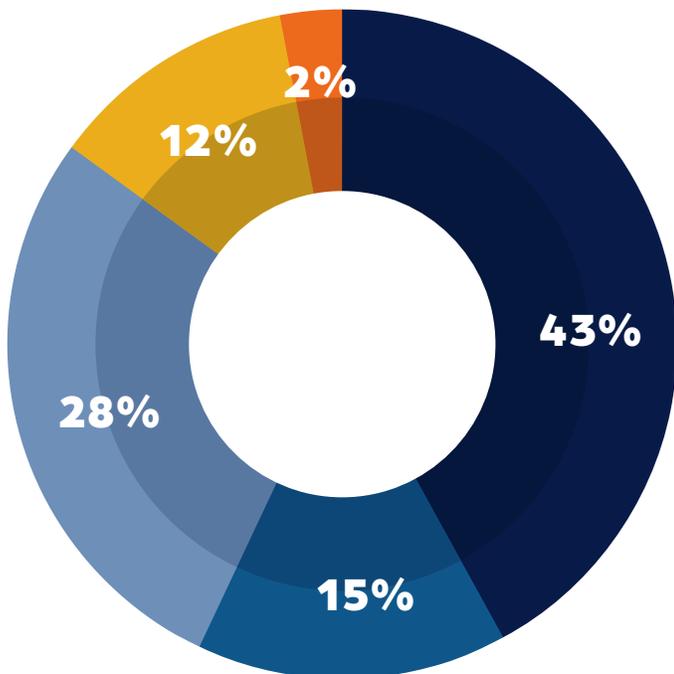
## REVENUES



- Federal, State, Local**  
\$5,841,720
- Contributions**  
\$3,234,300
- Diocesan Support**  
\$2,117,560
- Fees and Rents**  
\$5,591,631
- Fundraising**  
\$1,020,087
- Other**  
\$1,258,075

**TOTAL REVENUES:** \$19,063,373

## EXPENSES



- Community & Support Services**  
\$8,880,249
- Healthcare Services**  
\$3,158,032
- Housing**  
\$5,801,205
- Management & General**  
\$2,597,144
- Fundraising**  
\$446,023

**TOTAL EXPENSES:** \$20,882,653

# WHY CATHOLIC CHARITIES?

Guided by faith and a shared commitment to service, our Board of Directors provided wisdom, leadership, and steadfast support to our operations at Catholic Charities of Central Florida. The following reflections highlight their dedication to our mission and the impact of their compassionate leadership in action.

“It is a great honor to serve with Catholic Charities of Central Florida. CCCF is not only managed with great competence and great compassion, but it is done so that the care of Christ can be tangibly expressed. I admire the breadth of service to those who are struggling, while I also realize the growing importance of such services when governmental resources are becoming more limited. It is pure joy to serve the people God loves as part of the team He has put together at CCCF.”

**Dr. Joel C. Hunter**  
Corporate Board Member

“Christ calls us to follow His model of helping others. I’m involved with Catholic Charities in the hope that my skills or support will advance the charity of Christ.”

**Terry Hamilton**  
Healthcare Services Board Vice Chair



“Before I retired from local government, I met Deacon Gary Tester and members of the Catholic Charities of Central Florida (CCCF) team regarding a potential housing initiative. Their genuine compassion and commitment to families in need made a very strong impression upon me. Volunteering for CCCF after retirement has been personally fulfilling in living out my Catholic faith. I experience CCCF as a place of hard work and joy that lives out its mission every day to help the poor, the homeless, the sick and the hungry. In these times of great need, supporting Catholic Charities of Central Florida is how I put my faith into action.”

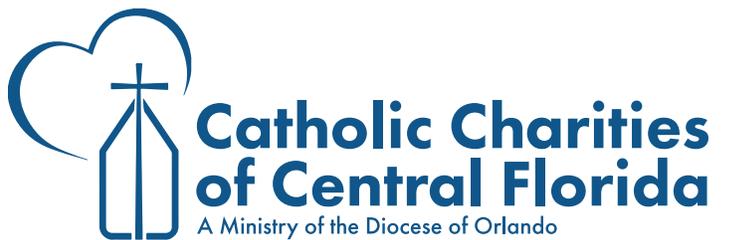
**Pedro Leon**  
Housing Board Vice Chair

To see the full roster of board members and read additional quotes, please [scan the QR code](#).



To our donors, staff, board members, and volunteers...

# WE ARE GRATEFUL FOR ALL OF YOUR SUPPORT AND GENEROSITY



The support and partnership from donors like you helps us get closer to our mission to embrace those in need with hope and God's love. Thank you!



2024-2025  
List of Donors

# WAYS YOU CAN HELP



## PRAY

Pray for our neighbors, including the unborn, the sick, the poor, the imprisoned, and the elderly.

## VOLUNTEER

Share your God-given talents with us and donate your time to help families in need.

## DONATE

We are grateful for your generous support to Catholic Charities and your desire to partner with us to provide assistance to our neighbors in need.

- Monthly giving
- Cash Gifts
- Appreciated Stocks
- Donor Advised Funds
- IRA Qualified Distributions
- Legacy Gifts



## SHARE AND INVITE

Spread the word, follow us on social media, learn about our programs, and refer our services to a friend in need.



[cflcc.org](http://cflcc.org)



[@cccflo](https://www.facebook.com/cccflo)



Catholic Charities of Central Florida